

Appendix P 05

UM MW

DFK Cab, s.r.o. has been manufacturing cabs for forklifts since 1997. Customers of the company DFK is the most important importer and distributor of forklifts in the Czech and Slovak Republics, Hungary, Austria, Russia and countries of the former Soviet Union, countries of the former Yugoslavia and recently

its exports to other countries of Western Europe and the USA have been growing rapidly. We currently manufacture all-metal safety cabs, polycarbonate cabs and PVC cabs for most brands of forklifts and hobby machines. Our manufacturing process uses components supplied by renowned Western European manufacturers, which contributes to our high standard of quality. The company is certified under the ISO 9001 quality system and has CE certificates for all its products.

The management of DFK Cab, s r.o. has the following quality policy:

1. VISION

Fulfill and satisfy customer requirements and anticipate those requirements. Provide high-quality services in our core business. Approach new customer requirements creatively.

Introduce new practices in manufacturing so that our products are competitive and meet legislative and customer requirements.

2. QUALITY POLICY

- 1) Provide high-quality products that are acceptable to customers and offer them opportunities for further cooperation in the future.
 - Innovate our products according to market demand.
 - Streamline the manufacturing process by constantly improving SMK. 3)
- 4) Ensure that not only the company management feels responsible for the effective operation of SMK and its continuous improvement.
- 5) As part of management's regular review of SMK, perform an analysis of the fulfillment of quality targets and set them in accordance with the updated quality policy.
- 6) Review the quality policy announced by company management at regular intervals with the aim of ensuring its continuity, topicality and that it captures the company's real intentions.
 - Harmonize the interests of employees with the policy and goals of the company. 7)
 - 8) In personnel terms, achieve the equation "satisfied employee = satisfied customer".
 - Make use of modern technologies and knowledge of scientific and technical development.
- 10) Achieve a high professional and moral qualification of all company personnel at all levels of management and the manufacturing process.
- 11) Consistent adherence to the established quality system, which is continuously monitored or updated and developed.
- 12) Follow the trends of the quality policy and apply new findings to the benefit of the company and higher product quality for the customer.

Managing Director